



### **How will I get Idaho Power notices, brochures and the Customer Connection newsletter that are included with the printed bill?**

When you go online to view your e-bill at [MyCheckFree.com](http://MyCheckFree.com), a link to Idaho Power's "Bill Inserts" site will be available.

At Idaho Power's website, you can download or print any customer notices, brochures or Customer Connection newsletters.

### **What if I have other questions?**

There are several ways to get answers:

E-mail: [ebillinfo@checkfree.com](mailto:ebillinfo@checkfree.com)

Call: 1-877-238-7277 toll-free

Call: Customer Service at 208-388-2323; or outside the Treasure Valley 1-800-488-6151

[www.idahopower.com](http://www.idahopower.com)



## **E-Bill Service**

*Free online  
billing service with  
payment options.*

[www.MyCheckFree.com](http://www.MyCheckFree.com)

[www.idahopower.com](http://www.idahopower.com)



# Free • Easy • Efficient • Effective

[www.idahopower.com](http://www.idahopower.com)



## What is e-bill service?

When you sign up for e-bill service, you will receive an e-mail each month when your bill is available to view. The e-bill will look exactly like your paper bill and contain all the information you are accustomed to seeing.

You can print the bill and mail your check payment or simply click a button to pay your Idaho Power bill online through **CheckFree**. It's fast, convenient, safe, reliable and **free!**

## How does the online process work?

There are three easy steps:

1. When your monthly bill is ready, you will receive an e-mail notice directing you to view it online at [MyCheckFree.com](http://MyCheckFree.com).
2. At [MyCheckFree.com](http://MyCheckFree.com), enter your name and password to view your bill statement.
3. After reviewing your bill, you can:
  - enter your payment amount and schedule the payment date; or
  - select the default to automatically pay the full amount by the due date; or
  - print the bill and mail in your payment.

When you pay online, your payment will be applied to your Idaho Power account within a few days. Plus, you can view your transaction history anytime. You also can cancel or change a payment, as long as it's done before the processing date.

## How do I sign up?

Easy! Just visit [www.idahopower.com/ebillservice](http://www.idahopower.com/ebillservice) and click on the CheckFree link. You'll be directed to [MyCheckFree.com](http://MyCheckFree.com). Or just go directly to [www.MyCheckFree.com](http://www.MyCheckFree.com).

You will be asked to provide basic information such as your Idaho Power account number and service address. All information you provide is kept secure and private.

When your e-bill service has been activated, a confirmation message will be e-mailed to you.

## Is this service free?

**Yes!** Idaho Power offers e-bill service free through CheckFree, an independent provider of financial electronic commerce services.



## What if I am enrolled in Idaho Power's PreferredPay program?

You may sign up for e-bill service and continue to use PreferredPay. Or, if you'd like to begin paying your bill online, contact us so we can stop your PreferredPay enrollment.

## Does e-bill affect my Budget Pay?

If you are enrolled in Budget Pay, your monthly bill will continue to show the Budget Pay amount, just as it does on your paper bill. Signing up for e-bill service will not change the amount due on your monthly bills.

# E-Bill Service