



*Free electronic
billing service with
payment options.*

How will I get Idaho Power notices, brochures and the Customer Connection newsletter that are included in the printed bill?

When you go online to view your e-bill at MyCheckFree.com, a link to Idaho Power's "Bill Inserts" Web page will be available. At Idaho Power's Web site, you can download or print any customer notices, brochures or Customer Connection newsletters.

What if I have other questions?

If you have questions or need assistance with the e-bill service, CheckFree provides online help, as well as e-mail (ebillinfo@checkfree.com) and toll-free telephone support at 1-877-238-7277. You also may use the "Contact Us" page at www.idahopower.com or call our Customer Service Center at 208-388-2323 from the Treasure Valley or 1-800-488-6151 from elsewhere.



CID# 44882/402.9k/12-07
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E-Bill Service

Easy • Efficient • Effective

www.idahopower.com

What is e-bill service?

When you sign up for e-bill service, you will receive an e-mail each month when your bill is available to view. The e-bill will look exactly like your paper bill and contain all the information you are accustomed to seeing.

You have the option to print the bill and mail your check payment or simply click a button to pay your Idaho Power bill online through CheckFree at no cost. It's fast, convenient, safe and reliable.

How does the electronic process work?

The process works in three easy steps:

1. When your monthly bill is ready, you will receive an e-mail notice directing you to view it online at MyCheckFree.com.
2. At the MyCheckFree.com Web site, enter your name and password to view your bill statement.
3. After reviewing your bill, you can:
 - a) enter your payment amount and schedule the payment date; or
 - b) select the default to automatically pay the full amount by the due date; or
 - c) print the bill and mail in your check payment.

When you pay electronically, your payment will be applied to your Idaho Power account within



a few days. Plus, your transaction history is available online. You also can cancel or change a payment, as long as it's done before the processing date.

How do I sign up?

To start receiving your bill online, visit the "Payment Methods" page at www.idahopower.com/customerservice. Or, go directly to www.CheckFree.com.

You will be asked to provide basic information such as your Idaho Power account number and service address. All information you provide is kept secure and private.

When your e-bill service has been activated, a confirmation message will be e-mailed to you.



How much does this service cost?

Idaho Power offers e-bill service free through CheckFree, an independent provider of financial electronic commerce services.

What if I am already enrolled in Idaho Power's PreferredPay payment program?

You may sign up for e-bill service and continue to use PreferredPay. Or, if you'd like to begin paying your bill online, contact us so we can stop your PreferredPay enrollment.

Does e-bill affect my BudgetPay?

If you are enrolled in BudgetPay, your monthly bill will continue to show the BudgetPay amount, just as it does on your paper bill. Signing up for e-bill services will not change the amount due on your monthly bills.



E-Bill Service