

- **Turn on your computer – skip the envelope**
- **Open your e-mailbox – save a postage stamp**
- **Click on the Web link – just spend a few minutes**
- **View your Idaho Power bill – no more paper**
- **Determine your payment amount and send date**
- **Print a copy for your records and you're done!**



What is e-bill service?

When you sign up for e-bill service, your Idaho Power electricity bill will be electronically delivered to your computer rather than your mailbox. The e-bill will look exactly like your printed bill and contain all the information you are accustomed to seeing. With the click of a button, you decide when and how much to pay, or you can choose the default option which pays the full amount on the date it's due. The e-bill service, offered at no cost through CheckFree, enables you to pay your Idaho Power bill online. It's fast, convenient, safe and reliable.



How does the electronic process work?

1. When your monthly bill has been processed, you will receive an e-mail notice directing you to view it online at MyCheckFree.com.
2. At the MyCheckFree.com Web site, you'll enter your name and password to see your bill statement.
3. After reviewing your bill, you can decide to:
 - enter your payment amount and schedule the payment date;
 - select the default to automatically pay the full amount by the due date; or
 - print the bill and mail in your check payment.
4. When you choose to pay electronically, your bill will be paid within a few days.

5. Your transactions are recorded and you can check the status of your payment or look over your payment history any time.

Need to cancel or change a payment? No problem, as long as it's done before the processing date.



Who or what is CheckFree?

CheckFree is an independent provider of financial electronic commerce services. The 20-year-old company makes it possible for you to receive and pay your bills online through your financial institution, other online bill pay site or MyCheckFree.com. CheckFree has a 100 percent guarantee policy that your payments will be processed accurately, securely and on time.



How do I sign up?

To start receiving and paying your bill online, visit the "Payment Methods" page at www.idahopower.com/customer-service. Or, go directly to the www.CheckFree.com home page and select your financial institution. You also have the option to sign up with your preferred online bill pay site or at MyCheckFree.com.

You will be asked to provide basic information such as: your name, home address, phone number, e-mail address, checking account number, Idaho Power account number and service address. All information you provide is kept secure and private.

When your e-bill service has been activated, you will receive a confirmation message in your electronic mailbox. You will then receive one more paper bill from Idaho Power.



How much does this service cost?

The e-bill service is free through MyCheckFree.com and Idaho Power does not charge a fee to process your bill electronically. However, if you sign up through your financial institution or other online bill pay site, there may be a fee from those companies.



How is the e-bill service different from the PreferredPay program?

Through Idaho Power's PreferredPay program, enrolled customers receive a paper bill statement at their home or business and their payment is automatically deducted from their checking account then sent to Idaho Power on the due date. A customer who signs up for the e-bill service will not receive a paper bill, but instead can view his/her bill online and then electronically schedule the payment amount and send date. Keep in mind, a customer can be enrolled in the PreferredPay program for automatic bill payment and sign up to receive an e-bill. Both PreferredPay and the e-bill service provide prompt, accurate payments with less hassle and more convenience.



What about Budget Pay customers?

Yes, those customers who participate in the company's Budget Pay program can sign up for e-bill service. Their set monthly payment amount (which is based on an average of year-long monthly bills) will be shown on the electronic bill statement.



How will I get Idaho Power bill inserts and the Consumer Connection newsletter?

When you go online to view your bill at MyCheckFree.com, a link to Idaho Power's Bill Inserts Web page will be available. At Idaho Power's Web site, you can download or print any customer brochures, cards, fliers or *Consumer Connection* newsletters, which are provided in a PDF format.



What if I have other questions?

If you have questions or need assistance with the e-bill service, CheckFree provides online help, as well as e-mail (ebillinfo@checkfree.com) and toll-free telephone support at 1.877.238.7277. You also may use the "Contact Us" page at www.idahopower.com or call our Customer Service Center at 388.2323 from the Treasure Valley or 1.800.488.6151 from elsewhere.

**Electronic billing
and payment
service available
for Idaho Power
customers
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CheckFree.**

e-asy

e-efficient

e-effective

e-bill service



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