

Customer Connection



Customer Connection is published monthly by the Corporate Communication Department. Comments or questions are welcome. Please email iwebster@idahopower.com or write to:

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Idaho Power Offers Many Billing Options

In addition to the normal mail-in method, Idaho Power provides numerous options to make paying your bill easy. These alternatives allow you to choose an option that fits your lifestyle. For more details on the choices listed below go to www.idahopower.com/ServiceBilling/Billing/WaysToPay.

PreferredPay™ offers automatic bank debiting. The amount of your electric bill is withdrawn automatically from your bank account each month. To sign up, you must complete the PreferredPay application (available online) and mail it with a voided blank check that has your bank routing number to: Idaho Power, P.O. Box 70, Boise, Idaho 83707-1866. You also may fax it to 208-388-6919.

E-bill service: Idaho Power offers free electronic billing with payment options through CheckFree. A replica of your paper bill comes to you via e-mail each month. You have the option to click a button to pay online through CheckFree at no cost or print the bill and mail your payment.

Pay By Telephone: You now may use a credit card or check to pay by telephone for a convenience fee of \$2.85 per transaction. Simply call NCO Financial, an independent payment service, at 1-800-829-5415 between 7 a.m. and 9 p.m. weekdays and from 6 a.m. to noon on Saturdays.

Drop Box Locations: Use a convenient drop box to pay your bill at various Idaho Power offices in Idaho and Oregon. Be sure to enclose your billing statement and your check or money order in the envelope provided.

Pay Stations offer the convenience of longer business hours and the ability to conduct business on weekends. Bring a copy of your most recent bill, or your 10-digit Idaho Power account number. For drop box and pay station locations go to the Web site above.

Budget Pay enables you to average your annual electricity charges over 12 monthly billings.

Take Control During Energy Awareness Month

October is Energy Awareness Month. Idaho Power is leading the way by providing customers tools and information to help them become part of a sustainable energy future. Idaho Power is committed to this effort in its own operations and hopes customers will join us in becoming energy enlightened.

One way Idaho Power urges you to take control of your energy usage and save some money is by using one or more of the energy efficiency tools the company offers to solve the energy efficiency puzzle. The company has 19 energy efficiency programs, and this year alone, the company has added four programs and one pilot to meet its commitment to customers to provide reliable, responsible, fair-priced energy.



The new programs include **See Ya Later Refrigerator** that enables customers to recycle their spare refrigerator and stand-alone freezer and receive \$30 from Idaho Power. A second initiative, the **Home Improvement Program**, offers customers a cash incentive for upgrading their attic insulation. A third program, **FlexPeak Management**, helps commercial and

"Billing Options" (Continued on back)

"Energy Awareness Month" (Cont'd)



Idaho Power Opens Turner Ranch For Fall 2009 Youth Hunt

Idaho Power is partnering with the Treasure Valley chapter of Pheasants Forever to provide a unique youth-only bird hunting opportunity at the company's Turner Ranch.

The 346-acre ranch, located about six miles south of Bruneau, will be open to youth hunters ages 10-15 from Sept. 19 through Jan. 31. This program will provide youth an opportunity to experience the outdoors and be mentored in firearm safety, hunting regulations, and respectful landowner relations while hunting mourning dove, California quail, ring-necked pheasant, and waterfowl. Youth hunters will be required to have an Idaho Youth Hunting License in their possession and be accompanied by a non-hunting licensed adult. All Idaho Department of Fish and Game hunting rules and season regulations apply.

Idaho Power purchased Turner Ranch in 2006 for habitat mitigation purposes associated with its C. J. Strike hydro-electric complex. The historic property was one of the earliest ranches home-steaded in the Bruneau Valley.

The primary objective of the ranch is to provide for wetland and riparian wildlife habitat. Idaho Power has a vision to develop a public access program that will complement rather than impact this objective. A youth-only hunt will not only allow the company to effectively control the amount of use on the property, but will give youth a unique opportunity to access previously inaccessible spaces, learn about natural resources and develop a hunting tradition without the pressure of competing with adults.

Youth hunters can obtain a free youth hunter identification card (entitling them to hunt on the Turner Ranch and other select properties) at various sporting goods stores throughout the Treasure Valley. Cards also will be available at the C. J. Strike Wildlife Management Area office west of Bruneau on State Highway 78.

Learn more about the youth hunt, as well as Pheasants Forever Youth Hunter Mentor Program, on the Treasure Valley Pheasants Forever Web Site at www.idahopf.com.



Energy Awareness (cont'd)

industrial customers identify ways their businesses can shift or reduce energy demand on days when demand for electricity is at its highest. And a fourth program, **Weatherization Solutions for Eligible Customers**, offers eligible customers complimentary weatherization services.

Here are some more ways to save money and use energy wisely:

- Sign up for **A/C Cool Credit**. Get up to \$21 in bill credits during the summer months and help lower electricity demand on hot summer afternoons.
- Earn rebates for the purchase of energy efficient heat pumps.
- Purchase ENERGY STAR® qualified refrigerators, clothes washers, ceiling fans with lights, ceiling fan light kits or light fixtures and get up to \$50 cash back.
- Replace incandescent bulbs with compact fluorescent (CFL) bulbs. CFLs use 75 percent less energy than incandescents.

For more information on cash incentives and energy efficiency programs for your home, visit www.idahopower.com/energyefficiency.



Billing Options (Cont.)

Preferred Payment Date extends your payment due date up to five calendar days if you qualify.

Winter Payment Plan allows you to spread winter heating costs over five months with lower monthly payments.

To see if you qualify for any of these programs call 208-388-2323 from the Treasure Valley area or 1-800-488-6151.



From The Electric Kitchen

Turkey Sub with Green Olive Tapenade

Makes 8 servings.

TAPENADE:

- 1 cup pimento stuffed green olives, chopped
- 1 tsp. minced garlic
- 1 Tbs. capers, minced
- ¼ cup chopped fresh parsley
- 2 Tbs. lemon juice
- 1 Tbs. olive oil
- ¼ tsp. fresh ground pepper

- 1 16 oz. loaf wheat French bread
- 8 ounces smoked turkey breast, sliced thin
- 8 thin slices provolone cheese (6 ounces)
- romaine lettuce leaves

Combine tapenade ingredients, cover tightly and refrigerate. Slice the bread lengthwise. Spread bottom half with green olive tapenade. Layer turkey breast, cheese, and lettuce over tapenade. Replace top half of bread; press halves together. Wrap sandwich tightly in plastic wrap and refrigerate 30 – 60 minutes to blend flavors. When ready to serve, unwrap and cut into 8 portions.

Recipes are selected for nutritional value and low energy use in preparation. They are approved by Joanne Graff, certified health educator from the Central District Health Department in Boise, Idaho.

Sandwich

Dietary information per serving:

Calories: **300**
 Protein: **17g**
 Carbohydrates: **30g**
 Fat: **13g**
 Cholesterol: **30mg**
 Sodium: **1200mg**
 Fiber: **4g**

