

DUCTLESS HEAT PUMP PILOT
Limited time offer to Qualified Idaho Power Customers
Offer expires December 1, 2011

Thank you for your interest in participating in the Ductless Heat Pump Pilot. Participating contractors must meet the following criteria.

Steps to Participate in the Idaho Power Ductless Heat Pump Pilot

PRIOR to being listed on the pilot web site, contractors must

- complete manufacturer installation and service training for each brand of equipment you will be installing,
- meet with Idaho Power for a ductless heat pump pilot contractor orientation,
- be licensed, bonded and insured,
- agree to keep updated on the pilot requirements,
- commit to quality installations and to random on-site quality assurance inspections, and
- agree to accurately represent the pilot to customers.

To remain on the pilot web site, in addition to the items listed above, contractors must

- install equipment in accordance with applicable statutes, regulations, ordinances, codes and manufacturer's specifications,
- install equipment according to the Idaho Power pilot requirements,
- assist customer in filling out the customer incentive application form and complete the Contractor Installation Form and submit pilot paperwork to the pilot team,
- maintain appropriate license(s) and adhere to the requirements within the state where work is performed,
- maintain general liability insurance coverage and workers compensation, as required by law, and
- take steps to ensure a high level of customer service.

What are the criteria for a qualified system?

Qualifying ductless heat pump systems must be split system heat pumps employing inverter-driven outdoor compressor units, and inverter –driven or variable speed indoor blowers. Inverter-driven indoor units are preferred, as they increase the overall system efficiency. In addition, systems must be installed according to industry best practice standards for R410A protocol, flare connections (size and tightening torque), leak checking and vacuum/dehydration. Rigid line set covers must be installed over insulation-wrapped exterior line sets and, at minimum, UV tape wrapping on the portion of the line set that leaves the house and joins the outdoor unit. Units must be installed in the main living area of the home. Indoor units using any type of field-installed duct system are not eligible. Contractors should ensure systems are sized correctly for the application.

Should a contractor be found to not comply with any of the above requirements he/she may be removed from participation in the pilot.