

Terms and Conditions

INCENTIVE AVAILABILITY: Incentive qualifications and amounts are subject to change or termination at any time. Incentives will be processed on first-come, first-served basis.

INCENTIVE QUALIFICATIONS: Qualifying ductless heat pumps can be installed in site-built single-family or manufactured homes. One incentive per residence is available regardless of the number of units installed in the home. Ductless heat pumps must be installed by a participating HVAC contractor. A list of Participating Contractors can be found at www.idahopower.com/ductless.

QUALIFYING APPLICANTS: Residential customers of Idaho Power who live in a single-family site built or manufactured home and use permanently installed zonal electric resistance heating as their PRIMARY heat source may qualify. Homes heated with fossil fuel systems or central electric systems (electric furnace or ducted heat pump system) are not eligible to participate. Homes with natural gas space heat serving the main living area, or with natural gas as a central forced air ducted system, do not qualify.

QUALIFYING EQUIPMENT: All equipment must be new and purchased and installed prior to submitting an incentive application. Equipment must have been purchased and installed on or after January 1st, 2010. Qualifying equipment must be: (i) a split system heat pump employing an inverter-driven, variable-speed compressor, a variable speed outdoor fan, and a multi-speed or variable speed indoor blower, and (ii) installed with the indoor unit in the main living area of the house. Additionally, indoor units using any type of field-installed duct system are not eligible. Contractors are required to install rigid line set covers on all exterior lines. Any remaining lines between the rigid hide and the outdoor unit must be wrapped with UV tape.

CONTRACTOR ELIGIBILITY: Contractors must be licensed and insured and have successfully completed manufacturer sponsored training for equipment being installed. Contractors must represent the DHP Pilot to IPC customers in a truthful and accurate manner and provide quality and timely customer service. Contractors found not to comply with any of these requirements may be rendered ineligible for participation.

SAFETY AND BUILDING CODES: The contractor agrees to pursue compliance with federal, state, and local building codes for the installation of this product. The contractor certifies products have been installed consistent with manufacturer instructions.

VERIFICATION AND INSPECTION: Participating home sites are subject to on-site inspections in order to verify that the system meets Idaho Power requirements and that the home meets eligibility guidelines. Systems will be randomly chosen. No warranty is implied by this inspection.

APPLICATION DETAILS: Applications must include all information requested. Failure to provide this information may result in the delay or denial of the incentive. Idaho Power reserves the right to conduct random on-site inspections to verify information provided on the application. Idaho Power issues incentives in the form of checks and not utility bill credits. Idaho Power is not responsible if your HVAC contractor, who provides and installs the equipment, provides inaccurate information about the amount and/or conditions of the actual incentive. Idaho Power will not pay incentives for equipment that is mislabeled or misrepresented regarding incentive qualifications. Households receiving incentives under the Idaho Power ductless Heat Pump Pilot may not receive incentives for the same equipment under another company program.

INCENTIVE LIMITATIONS AND LIMITATION OF DAMAGES: Payment of the incentive by Idaho Power does not guarantee the performance of qualifying/installed efficiency measures and does not guarantee that the qualifying/installed efficiency measures will deliver any specified amount of energy or cost savings. The customer shall independently evaluate any information related to the qualifying measure. Neither Idaho Power, its parent company, affiliates, subsidiaries, directors, officers, employees, agents, representatives, successors, assigns nor its contractors make any warranty, expressed or implied, or assume any legal liability or responsibility for the accuracy, completeness or usefulness of any information, estimated savings, benefits, products or processes, or service by trade name, trademark, manufacturer, or otherwise does not necessarily constitute or imply its endorsement, recommendation, or favoring by Idaho Power, its parent company, affiliates, subsidiaries, officers, employees, or its contractors. The utility makes no representation of warranty, and assumes no liability with respect to quality, safety, performance, or other aspect of any design, system or appliance installed pursuant to this application, and expressly disclaims any such representation, warranty or liability. Applicant agrees to indemnify Idaho Power Company, its parent company, affiliates, subsidiaries, directors, officers, employees, agents, representatives, successors and assigns of each against all loss, damage, expense, and liability arising from any measures installed.

Idaho Power Account Number:

Account Holder Signature (optional):

Account Holder Name:

Date:

Customer agrees to allow on-site inspection of equipment _____ (initial)

Homeowner Signature

By signing, the homeowner certifies that he/she is in compliance with the above terms and conditions.

Homeowner Signature:

Date:

Where did you hear about ductless heat pump systems? Utility Bill Insert Utility Website Direct Mail from a Contractor Door Hanger
 Radio TV Newspaper Internet Ads Facebook, Twitter, etc. In a Store (retail) Family or Friend Utility Letter
 Cinema Ad Other: _____

This form, subject to change, is effective from January 1, 2012 to December 31, 2012

Return completed form to: Idaho Power Company
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Boise, ID 83702
Ph (208) 388-6050 Fax: (208) 388-2941